

## INFOGUARD Quality Assurance and Certification Services



*Leverage your investment in IMAGELINK products with INFOGUARD Quality Assurance Services*

*Promote your investment with INFOGUARD Quality Certifications*

**Maintain a quality image with added protection from Eastman Park Micrographics and INFOGUARD Certified labs**

Whether you're starting with paper or electronic outputs, IMAGELINK Microfilm is one of the best storage solutions you can buy. Properly exposed, processed and stored, it provides a 500-year minimum life expectancy. And, after all, the reason you capture document images on film in the first place is for compact, low-cost safekeeping that's unaffected by changes in technology. So make sure you maintain long-term, reliable access to your images by using industry trusted IMAGELINK films and supplies.

INFOGUARD Certified labs have demonstrated that they are making the investment in products and procedures to comply with all of our comprehensive Quality Assurance programs. This means the writing and processing steps - and your images - are closely monitored by the experts at EPM's Quality Assurance Laboratory. This helps guard against film writing and processing variations so you can get the full value of your film images. Just like EPM's no-cost Microfilm Disaster Recovery Program, it's a good reason to place your trust in Eastman Park Micrographics.

### Part of the EPM Value

Not only does Eastman Park Micrographics help monitor and ensure the quality of your operation, as an EPM media and chemistry customer there's no extra charge for this service - just extra assurance for you. On the back of this sheet, you'll find more details about the program and the tests monitored and performed by the EPM Quality Assurance Laboratory.

When you invest in quality, not only will your images benefit, but you can highlight your dedication to quality with INFOGUARD certifications. By adhering to quality products and testing, you can receive INFOGUARD Archive Writer Certification for your Archive Writing services, and INFOGUARD Processing Lab Certification for your film processing and duplication services. Differentiate your lab, whether internally or to your external customers.

Don't take chances with your irreplaceable document images. Insist on IMAGELINK microfilm, chemicals, image writing, and high-quality processing. A digital preservation system is only as good as the weakest link. A complete solution from EPM coupled with INFOGUARD certified labs ensures total protection!

Quality Assurance Services include:

- J INFOGUARD Archive Writer Quality Control
- J INFOGUARD Processor Quality Control
- J INFOGUARD Duplicate and Physical Quality Monitoring
- J INFOGUARD Methylene Blue Analysis

Quality Certifications include:

- J INFOGUARD Archive Writer Certification
- J INFOGUARD Processing Lab Certification

Eastman Park Micrographics (EPM) was formed in April 2011 with the purchase of the micrographics business from Eastman Kodak Company. EPM is headquartered in Dallas, Texas and markets its products worldwide.

EPM employees bring extensive experience in all aspects of document imaging, from a variety of industry leading companies, to provide unique expertise in micrographics products and solutions.

EPM is the leading supplier of microfilm products globally, with on-going expansion of its portfolio of Reference Archive Solutions.

Why continue to use microfilm?

- Microfilm is ISO/ANSI-certified for a life expectancy of 500 years.
- Microfilm can restore documents to 100% of original size.
- Microfilm images are locked in sequence on the film roll insuring complete file integrity.
- Digital data is subject to loss through technology changes and migration error.



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## Check, check, and recheck

Microfilm writing and processing are subjected to a full battery of tests as part of the INFOGUARD Quality Assurance program.

### INFOGUARD Archive Writer Certification

- J INFOGUARD Archive Writer quality control monitors IMAGELINK Archive Writer output by providing production image quality tracking, comparing writer output and resolution to original manufacturer specifications, ensuring your machine is operating properly. Additionally, results of the Methylene Blue Analysis on the Archive Writer test strip ensures the film is processed to the highest standards.

### INFOGUARD Processing Lab Certification

- J Processor control strips of film are evaluated to track processing conditions and process activity level consistency ensuring clean and consistent images for optimum scan-ability and reader screen viewing.
- J Methylene Blue Analysis - helps assure your microfilm's maximum life expectancy by checking for residual thiosulfate, which could indicate improper solution mixing or inadequate washing of film.
- J Fixer Analysis - checks effluent to help keep silver contaminants from entering the environment. Documentation provided helps demonstrate compliance with government regulations.
- J Scratch Test - monitors microfilm for surface damage caused by a faulty camera, duplicator, or processor to ensure consistent, high-quality images
- J Print Film Test - assures high quality duplication by scrutinizing duplicate film images for slippage, image quality, exposure, resolution, and physical qualities

## Expertise on Call: 800 943 4561

That's the number that connects you and participating labs to the EPM Quality Assurance Laboratory. You would be hard pressed to find anybody who knows more about microfilm writing and processing than the experts at the Lab. That's because we're used to working with all sorts of microfilm applications. And our decades of experience allows us to determine the cause of almost any problem and recommend a solution quickly.

## Differentiate and promote your lab

In conjunction with EPM marketing, use your certification to distinguish your investment, and stand out competitively on RFPs and tenders from those who have not made the same commitment to quality.



For more information about EPM Quality Assurance Services and Certifications, contact EPM at 800 943 4561 or email us at [quality@epminc.com](mailto:quality@epminc.com).

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